

Easterling, Deborah

230 798

From: Easterling, Deborah
Sent: Monday, July 11, 2011 3:30 PM
To: 'Russ'
Subject: RE: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Dear Mr. Gunnard,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

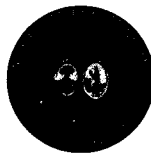
Sincerely,

Deborah Easterling
Administrative Assistant

-----Original Message-----

From: Russ [<mailto:rgunnard@bellsouth.net>]
Sent: Sunday, July 10, 2011 10:36 AM
To: Contact
Subject: Form Returned:
Letter_of_Protest_Form_pub_0001.pdf

Form attached.



* Required Fields

Date: * July 11, 2011

Letter of Protest
in Docket * 2013 - 47 - ws

Print

Email

Protestant Information:

Name * Russell Gunnard

Mailing Address * 17 Shipmaster Court

City, State Zip * Lake Wylie, SC 29710 Phone * 803 831 1292

E-mail rgunnard@bellsouth.net

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a customer of Utilities, Inc.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

Utilities, Inc. is grossly negligent in charging me in excess of actual usage.
I received a Bill dated 05/31/2011 for account with a due date of 6/27/2011 for meter in the amount of \$99.79 which I paid on 6/15/11.
The previous meter reading on 4/30/11 was 1151440 gallons. The bill stated a current reading on 5/29/11 of 6,920 gallons used.
I read my meter today, 7/9/11 and the actual reading is 1153570. I have been away from my residence since 5/8/11 only returning today.
This wildly high report of usage caused me to employ help to shut down my automatic outside plant watering system in May feeling there was a leak using 230 gallons a day. This has resulted in loss of plantings. I have actually only used 2130 gallons since 4/30/11 or 30 gallons per day. In my 30 years of dealings with Utilities, Inc./ Carolina Water Service my usage has never approached 1/3 of what was billed.
Their negligence has caused me duress and significant damage to my landscaping.

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? *
(This section should be completed.)

No. I will be away.